

2024 Food Services RFP
Addenda #12 re: Questions/Answers

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| 1 | Please provide hours of operations for the following periods: Christmas break, Reading Week, Summer Holidays (if different than the indicated “Holiday Hours” on page 12 of the RFP) |
| | We closed on Christmas break. Generally, the day after last exam and open on limited hours when the college reopens. During summer and reading week we generally have Thames Market open for limited hours and close other locations. This is typically determined during the year. |
| 2 | Is the account Unionized, if so when does the CBA expire? Can we get a copy of the current CBA? |
| | See addenda 4 question/answer #8. The CBA is public record. |
| 3 | Please provide details on the third-party revenue, revenue by month for the most recent 12-month period. Are the revenues included in the amounts provided for retail revenues in the RFP or are commissions included? |
| | All revenue responses that can be addressed were included in addenda 4. |
| 4 | Please explain what is included in the CATERING revenue reported for catering on page 13. Can you provide examples of what the catering events would be? |
| | Catering would be internal events i.e. faculty lunch but can range up to large conference events for 200+ people. |
| 5 | Are meal plan rates increasing for September 2025, or should we assume, they will be as indicated in the RFP and online for the upcoming 2025/2026 school year (ie: Meal Plan 1 = \$5,030, Meal Plan 2 = \$5,230, Meal Plan 3 = \$5,430)? |
| | We open to increasing meal plan rates. That will be determined by the vendor, we have typically increased by 3-4 percent, however open to other options |
| 6 | How many students are on each of the three meal plans? |
| | Varies by year. This year we 240 other years closer to 290/300. This is impacted by enrolment |
| 7 | Can we be provided with a list of equipment, and its age? |
| | We do not have this at this time. |
| 8 | Does any of the equipment seen during the site visit belong to the incumbent, which will not be available for use? |
| | As per standard business transitions, all equipment that is fastened down (ie. oven, soup well, deep fryer, etc) is owned by King’s, while everything else (ie. signs, shelves, to go cases, etc) is owned by Aramark. |
| 9 | Are the dishwashers owned or leased by the University? Please provide details on any leased dishwashers. |
| | The dishwasher is owned by King’s and was installed in 2017. |
| 10 | Who is responsible for repairs and maintenance on equipment? |
| | Currently King’s completes repairs and maintenance on equipment. |
| 11 | Are any of the external brands due for renovation? What are the required renovation timelines for each of the three external brands? When do the franchise agreements expire for each of the three external brands? |
| | See addenda 4 question/answer #11. |
| 12 | Can you provide CAD drawings of all food services spaces? |
| | Unfortunately, we do not have these. The drawings we have of the space have already been provided in addenda #5. |