

	Qualtrics	REDCap	SurveyMonkey (paid version)
<b>Design Features</b>			
Unlimited Questions	Y	Y	Y
Unlimited Responses	Y	Y	Y
WYSIWYG (Drag and Drop)	Y		
White Label Surveys			Y (research.net)
Survey Templates	Y		Y (51)
Question Types	Y (> 100)	Y (11)	Y (15)
Supported Languages	Y (48)	Y (English, Spanish, Japanese)	Y (All - Unicode)
Page Logic			Y
Question Logic	Y (skip, display, branch, blocks, loop, merge)	Y	Y
Branching Logic	Y	Limited	Y
Random Assignment			Y
Question & Answer Piping	Y		Y
Question Randomization			Y
Customized Themes	Y		Y
Logo Branding	Y	Y	Y
Randomize/Sort Answer Choices	Y		Y
Pre-set Visual Themes			Y (15)
Progress Bar	Y	NO	Y
Auto-Numbering for page/question			Y
Validation/Requirement for Survey Responses	Y	Y	Y
Javascript Support	Y	Maybe	
HTML editing	Y		
Direct CSS Editing	Y		
Custom Redirect (after completion)	Y		Y
Custom "Thank You" Page	Y		Y
Custom Result Pages	Y		
Printable Version	Y (MS Word, PDF)	Y (PDF)	Y (PDF)
Import/Export	Y (export), N (import)	Y	
Question Scoring	Y		
Survey Customization	Y (date, quotas, panels)		
Rich Media	Y		
Rich Text Editing	Y		
File Inclusion	Y		
File Upload	Y		
Question Library	Y		
Survey Library	Y		
Distribution Settings Library	Y		
Carry Forward Choices	Y		
Save/Continue	Y	Y (automatically after page submit)	
<b>Collection/Distribution Features</b>			
Web URL	Y	Y	Y
Email	Y (Individual or Anonymous)	Y	Y
Twitter	Y		Y
Facebook	Y		Y
HTML Embeddable	Y		Y
Website Popup	Y		Y
Multi-Site Access	Y	Y	
Response Tracking/Reminding	Y		
Anonymous	Y		
Survey Director (customizable links with rule validation)	Y		
Panels	Y (as well as filters on panels)		
<b>Analysis Features</b>			
Real-time Results	Y (password-protection optional)		Y
Text Analysis (ie Open-Ended questions)			Y
Graph Export	Y (Flash, MS Word, MS Powerpoint, PDF)	NO	
Report Export	Y (MS Word, MS Powerpoint, MS Excel, PDF - batch or in Y (PDF)		Y (XML, HTML, PDF, CSV, Excel)
Raw Data (Excel/CSV)	Y	Y	Y
SPSS Integration (.sav)	Y	Y	Y
SAS		Y	Y
Stata		Y	Y
R		Y	
Salesforce	Y		
Filter, Drill Down & Cross Tabulate	Y		Y
Create/Download Custom Charts			Y
Share Responses	Y		Y
Embed Reports/Charts into Surveys			
Respondent Data	Y (time, date, drop-out/completion)		
Statistics, Analysis	Y		
Custom Notation	Y		
Response Editing	Y (allow edits, delete/import responses)	NO	
Scheduled Reporting	Y (Email)		
Generate Test Responses	Y		
<b>Collaboration Features</b>			
User Management	Y	Y	NO
Self-Enrollment	Y		
User Groups	Y		
Roles	Y	Y	
Share Stylesheets	Y		
Share Question Library	Y		
Email Alerts	Y (including respondents, triggers, alerts, etc)	Y (limited)	
Separate Org Instances (for security reasons)	Y, as many as we want with the enterprise site license		
<b>Integration Features</b>			

APIs	Y (REST), to access web administrator functions	Y (data import/export, file import/export, settings) (REST?)
Web Services	Y, to tie in to external data/programs	<a href="https://redcap.ucsfopenresearch.org/api/help/">https://redcap.ucsfopenresearch.org/api/help/</a>
Source Code		
User Import		
Custom DB User Integration		
Customizable User Profiles/Attributes		

**Vendor Support Features**

24x7 Customer Support (Email?)	Y	Y
Email response time	Y	Y (2 hours or less)
Phone Support	Y, 6AM-7PM PST, After-hours emergency line available, ANYONE can call	
User Management	Y	NO
Training	Y (Live Online, 5 days a week) + custom training schedule	Y (Videos)
One-on-One Training	Y, depends on needs	
Code Examples, Documentation	Y	
Professional Services (fee)	Y	
Installation/Configuration Onsite (fee?)	Y	
Results import from other systems	Y, CSV	

**Security**

AD Integration (via LDAP)	Y	
SSL-enabled	Y	Y
Shibboleth	Y	
CAS	Y	
		N, but there are identifiers for HIPAA usage - refer to <a href="https://redcap.ucsfopenresearch.org/index.php?action=help">https://redcap.ucsfopenresearch.org/index.php?action=help</a>
HIPPA/FERPA Regulations	Y - will require a signed BAA	N
ADA Compliance (Fully Accessible/508 Compliant)	Y	Y
SAS no. 70	Y	
PCI DSS	Complies with basic DSS requirements and uses servers that are PCI validated service providers	
HITECH	Compliant	
ISO 27001	Adheres	
OWASP	Adheres	
SOX	"Acting with highest integrity"	
European Union Safe Harbor	Compliant	