

Exchange and International Student Factsheet: Students with a Disability or Medical Condition

Who is this fact sheet for?

This information will be of interest to incoming exchange and international students who have questions about how being a student with a disability or medical condition will be managed during their studies at King's. This information has been put together by Accessibility Services at King's.



Frequently Asked Questions:

How will my disability/medical condition be accommodated while I am studying at King's?

There are many students studying at King's and at Western who have a disability and use accommodations. These disabilities may be physical, mobility, hearing, visual, learning, mental health or medical. Your King's accessibility counsellor will meet with you to determine the type of accommodations that you require based on your past school experiences and information given by you and by your health care provider.

Should I contact Accessibility Service before or after I arrive at King's?

Contact the [Accessibility Services office](#) as soon as possible to schedule an appointment. Our staff can answer questions ahead of time, let you know what to bring to the appointment and what to expect from the appointment. You can call 519-433-4391 ext 4321, or if you are on campus, drop in to Wemple 151.

Will I need to provide proof of my disability?

Yes, you will need proof from a health care provider. If you have questions about this please call us to discuss at 519-433-4391 ext 4321.

Can I have the same accommodations and adjustments that I have received in my home country?

Individual schools may have different ways of accommodating disabilities. Understanding accommodations you have used in other educational settings is one of the important pieces of information we use in creating a plan with you.

Can I use my own assistive technology and equipment?

Many students do use the technology and equipment that they have used in their previous studies. King's may have some adaptive technology that is different than what you are used to – we have an assistive technologist who will meet with you to create individual solutions for you, and will help you learn new technologies if necessary.

I use medication, but I'm not sure if they have the same medication in Canada.

You should talk about this with your health care provider before leaving for Canada, he or she may be able to provide information about your specific medications. This government of Canada website provides some information about travelling to Canada with prescribed medications:
<https://travel.gc.ca/travelling/health-safety/medication>

Are there health care services at King's?

There are not health care services at King's. All King's students can access these services at Western.

Western University's Student Health Services (SHS) facility is located on the lower level of the University Community Centre (UCC). SHS offers full medical services to all students. Appointments can be made in person or by calling Student Health Services.

University Community Centre, room 11. Phone: 519-661-3030 www.uwo.ca/health

Are there counselling services at King's?

Yes, students come for counselling by appointment and during walk-in hours. Some of the things that students come to talk to counsellors about are: Depression, relationships, stress, anxiety, grief, and home sickness. To make an appointment, call 519-433-4391 ext 432, 1or if you are on campus, drop in to Wemple 151. To come for counselling without an appointment, come to Wemple 151 Monday to Friday between 1:30 and 3:30 pm.

What does the University Health Insurance Plan (UHIP) cover?

The University Health Insurance Plan (UHIP) covers the cost of basic medical treatment while you are in Canada. UHIP enrolment will be initiated automatically when your courses are processed by Enrolment Services. Soon after arriving at King's, you will receive an email to your Western email account directing you to a website where you will be able to download and print your UHIP card: www.uhip.ca.